

Community Transport: Wollongong - Shellharbour

The service is between Austinmer and Dunmore.



Community Transport: Wollongong – Shellharbour

Contact Details

If you require more information on the Travel Training Service contact:

Community Transport
Wollongong – Shellharbour
1300 987 422

Monday to Friday
8am - 5pm

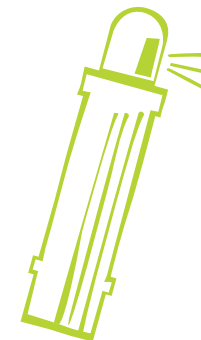
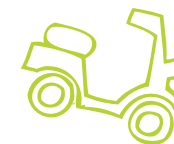
Office Locations

Wollongong Office
Wollongong City Council
41 Burelli Street
Wollongong , NSW 2500

Southern Office
108A Tongarra Road
Albion Park NSW 2527

Community Transport: Wollongong – Shellharbour

TRAVEL TRAINING SERVICE



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What is Travel Training?

Travel Training is a short term personalised service, providing practical skills and information to give you the freedom and confidence to use public transport. It aims to help you to become more independent in accessing your community.

How can Travel Training assist you?

We will work towards overcoming the obstacles that prevent you from accessing public transport.

We can assist you by:

- Providing you with information on how to plan your trip from home to your destination
- Understanding transport timetables
- Showing you how to plan ahead with your journey
- Planning a journey that suits your mobility requirements
- Providing you with information about travelling safely
- Developing a 'journey planner' with visual landmarks and journey information so that you can refer to this on your independent trips
- How to best make use of public transport
- Providing information for journeys using different modes of transport such as buses, trains, motorised scooter and wheelchair journeys

Where can you go?

Travel training can assist you to get to destinations such as:

- Local shops or libraries
- Visiting friends or family
- Social trips to a club or cinema
- Medical appointments

Who is eligible to use Travel Training?

- Over the age of 16 years and are transport disadvantaged
- An older person
- Culturally and linguistically diverse (CALD)
- Aboriginal or Torres Strait Islander people
- Not able to drive

Who do I contact if I need Travel Training?

If you are interested in receiving more information about Travel Training or would like to refer yourself or someone you know please call

Community Transport: Wollongong Shellharbour

P: 1300 987 422

Monday – Friday

8am -5pm

E: Communitytransport@wollongong.nsw.gov.au

Or visit www.ctws.com.au

Some helpful tips when using public transport

- Remember to always check the timetable before leaving home, either by calling the appropriate transport company or checking with the transport information line on 131 500 or you can also find timetable information at www.131500.com.au
- Plan your journey before leaving
- If you have a wheelchair or mobility aid, phone the bus company to ensure they have a wheelchair accessible bus at the time you need to travel
- If you are catching the train it's a good idea to phone the stations you will be using to advise them that you will be needing a ramp at each stop
- Ensure that you have concession cards with you and that your opal card has enough money on it for your travel

