

**COMMUNITY TRANSPORT:  
WOLLONGONG - SHELLHARBOUR  
Service Area**



**Community Transport:  
Wollongong - Shellharbour**

**THIS SERVICE IS PROVIDED BY:**

Community Transport:  
Wollongong - Shellharbour  
Telephone: 1300 987 422

Wollongong Office Location:  
Wollongong City Council  
41 Burelli Street, Wollongong, NSW 2500  
Post: PO Box 693 Wollongong DC NSW 2500  
[www.wollongong.nsw.gov.au](http://www.wollongong.nsw.gov.au)

**Community Transport:  
Wollongong - Shellharbour**



**TRAVEL  
TRAINING  
SERVICE**

The Travel Training Program is designed to teach people how to confidently use the public transport network.



## WHAT IS TRAVEL TRAINING?

Travel Training is a free personalised service that gives you the freedom and confidence to use public transport. It aims to help you become more independent in accessing your community. It's about helping you, by providing advice, support and planning skills, so that you feel confident when you travel on public transport. It may be that you need help to understand the timetables or ticket machines, or someone to travel with you the first few times to help you feel confident travelling on your own. The amount of assistance you receive is dependent on your individual needs.

## WHERE CAN YOU GO?

You can use public transport to travel to many places. You might like to travel to visit a friend or family member, go shopping in your local area, see a movie, get to a medical appointment or travel to another town or city.

## WHAT FORMS OF TRANSPORT CAN WE HELP YOU WITH?

We can assist groups and individuals with Travel Training for all forms of public transport such as trains, buses, ferries and courtesy club buses.

## WHAT DOES IT COST?

Travel Training is a FREE service for eligible clients. Working with a travel trainer one-on-one, you will set travel goals and work out a journey plan to help you get from A to B. The amount of assistance you receive is tailored to meet your individual needs.

## WHO IS ELIGIBLE?

People over 18 years of age with a disability, the frail aged, the transport disadvantaged, or people who have just lost their licence.

## WHO TO CALL?

If you're interested in receiving more information about Travel Training or would like to refer yourself or someone you know call Community Transport: Wollongong - Shellharbour on 1300 987 422.

## SOME HELPFUL TIPS FOR USING PUBLIC TRANSPORT

- Remember to always check the timetable prior to leaving home either by calling the appropriate transport company or checking with the transport information line on 131 500 or on the internet [www.131500.com.au](http://www.131500.com.au)
- Plan your journey before leaving, and if you have a wheelchair or mobility aid, phone the bus company to ensure that they have a wheelchair accessible bus at the time you need to travel.
- If you're catching a train it's a good idea to phone the station you're leaving from to advise them that you will need some assistance as some stations are not staffed.
- If you're purchasing a Regional Excursion daily or Pensioner Excursion Ticket (PET) have your pensioner card, senior or concession card with you.

