

Community Transport: Wollongong - Shellharbour

Taxi E-Tickets are available for eligible clients living between Austinmer and Dunmore.



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Contact Details

If you require more information on Taxi E-Tickets contact:



SUBSIDISED TAXI TRAVEL

Community Transport:

Wollongong - Shellharbour

1300 987 422 (press 1)

Monday to Friday

8am - 4.30pm

CommunityTransport@wollongong.nsw.gov.au

www.ctws.com.au

Local taxi companies

13 Cabs

Call 13 22 27

book online at book.13cabs.com.au

Illawarra Taxi Network

Call 02 4254 2111

book online at www.illawarrataxinetwork.com.au

Funded by The Australian Government Department of Health under the Commonwealth Home Support Program (CHSP).

Although funding for Community Transport has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



SUBSIDISED TAXI TRAVEL

What is Subsidised Taxi Travel?

Community Transport: Wollongong-Shellharbour provide subsidised taxi travel. Eligible people receive an allocated number of Taxi E-Tickets to assist them with meeting their transport needs to maintain independence and wellbeing.

Community Transport Services, including Taxi E-Tickets are funded under the Commonwealth Home Support Program (CHSP) and the Community Transport Program (CTP).

Who is Eligible?

People who are transport disadvantaged and older people living independently in the community and their carers who:

- Are referred to the Service by My Aged Care and meet the service's eligibility criteria
- Are transport disadvantaged, with limited access to mainstream public transport services or private transport or are limited by physical, social, cultural and / or geographic factors.
- Reside in the Illawarra Area (Austinmer to Dunmore)
- Are unable to use public transport safely and independently
- Cannot drive independently at the present time
- Are not receiving Taxi Transport Subsidy Scheme (TTSS) docketts.

What can Taxi E-Tickets be used for?

Taxi E-Tickets can be used at any time for transport including:

- Medical appointments
- Shopping and bill paying
- Hospital or nursing home visits
- Social outings

How to apply for Taxi E-Tickets?

If you are 65 years old or over or an Aboriginal or Torres Strait Islander 50 years or over, please call My Aged Care on 1800 200 422 for an assessment.

If you do not meet the above criteria and are transport disadvantaged, please call the office for an individual assessment on 1300 987 422.

If you are eligible to receive Taxi E-Tickets, information including a 'Taxi E-Ticket Order Form' will be sent to you. From here you will need to:

- Step 1 Complete and sign the 'E-Ticket Order Form'
- Step 2 Forward the 'E-Ticket Order Form' along with payment to:

Community Transport: Wollongong-Shellharbour
PO Box 693, Wollongong NSW 2520

OR

Make a payment in person at the Cashiers located on the ground floor of Wollongong City Council, 41 Burelli Street, Wollongong.

Only one allocation per household will be provided.

How often can I get Taxi E-Tickets?

You are able to apply for E-Tickets every three months, as long as a reasonable number of the previously issued E-Tickets have been used. The E-Tickets have an expiry date of approximately twelve months; this is printed on the E-Ticket itself.

Cost

An allocation of E-Tickets valued at \$150 is available for a cost of \$30, payable by cheque/ money order through the post, or cash/card at the Wollongong City Council Cashiers.

E-Ticket allocations are available in two denominations:

- 10 x \$15 E-Tickets
- 15 x \$10 E-Tickets

Clients cannot have a combination of E-Ticket denominations; however, you can change the value of the E-Tickets on your next allocation

How to use the Taxi E-Tickets?

Taxi bookings are to be made directly through your preferred local taxi company.

Please advise the taxi company at the time of booking or the taxi driver when flagging a taxi, if you are planning to use the E-Tickets.

E-Tickets can be used in conjunction with cash, but change will not be provided.

For example:

- a. You undertake a taxi trip which costs \$11. You may choose to pay the driver 1 x \$10 E-Tickets and a \$1 coin
- b. If the trip costs \$14 and you choose to give the driver 1 x \$15 E-Tickets, there will be no change given.

The E-Tickets cannot be used in conjunction with Taxi Transport Subsidy Scheme (TTSS) docketts or any other type of vouchers.

Only one E-Ticket can be used per taxi trip.

