

## Community Transport: Wollongong – Shellharbour Service Area

The Service is available for eligible people living between Austinmer and Dunmore.



## Community Transport: Wollongong – Shellharbour

## Community Transport: Wollongong – Shellharbour

### Contact Details

If you require more information  
on Community Transport contact:

### Community Transport:

Wollongong – Shellharbour

**1300 987 422**

Press 1 for the Wollongong Office  
Press 2 for the Southern Office

Monday – Friday  
8am – 4.30pm

#### Email

**Wollongong Office**  
communitytransport@wollongong.nsw.gov.au

**Southern Office**  
ct\_albionpark@wollongong.nsw.gov.au

[www.ctws.com.au](http://www.ctws.com.au)

# COMMUNITY TRANSPORT



Funded by The Australian Government Department of Health  
under the Commonwealth Home Support Program (CHSP).

*Although funding for Community Transport has been provided  
by the Australian Government, the material contained herein  
does not necessarily represent the views or policies of the  
Australian Government.*



WOC © 5001514.2.21



# COMMUNITY TRANSPORT

## What is Community Transport?

Community Transport: Wollongong – Shellharbour (CTWS) provides affordable and reliable transport options to eligible individuals and community groups within the Wollongong and Shellharbour council areas. Community Transport's services assist people who don't or can't drive, are unable to arrange transport through friends and relatives or have difficulty accessing public transport. Our service provides transport to access places or goods and services, this includes shopping, medical, health services or social interaction. CTWS is a service of Wollongong City Council and is supported by a team of dedicated volunteer drivers and support people.

## Who can use Community Transport?

Older people aged 65 years and over and their carers, Aboriginal and Torres Strait Islander people 50 years and over and their carers, who are referred to the service by My Aged Care (MAC) and meet the services Commonwealth Home Support Program (CHSP) eligibility criteria.

People over the age of 18 who are transport disadvantaged owing to physical, social, cultural and / or geographic factors. Individuals who do not qualify for other support programs may be eligible for the Community Transport Program (CTP).

Community Transport users must not be receiving a Home Care Package (HCP) or NDIS funding from the Government. You must reside in the Illawarra area (Austinmer to Dunmore) and live independently within the community.

For assistance with eligibility and further information on Community Transport services please call our office on 1300 987 422.

## What are the costs?

Individual users and community groups are required to contribute a subsidised amount towards the services in line with the funding guidelines. Your contributions go towards providing additional services and maintenance of the Community Transport fleet of vehicles.

CTWS does acknowledge some people may not be able to contribute to the cost of services due to financial hardship. If this is the case please call our office on 1300 987 422.

## What services do we provide?

### Individual Transport Services

We can take you to your appointments using Community Buses, Health Buses and private cars.

For example:

- medical appointments
- shopping
- bill paying
- hospital or nursing home visits
- social outings

Several vehicles are modified to accommodate wheelchairs.

## Subsidised Taxi Travel

Eligible individuals are allocated a number of discounted Taxi E-Tickets to assist them with meeting their transport needs.

## Reablement

We can assist with the transport component of your short-term goal-oriented reablement program.

## Group Transport Services

Buses are available for hire by non-for-profit community organisations from the Shellharbour and Wollongong Council Areas who meet the eligibility criteria. Please contact us for more information.

## Shopping and Bus Outings Services

Bus trips are available to selected shopping destinations. Support at your destination may be available for people requiring assistance. Bus outings may also be offered in selected locations.

## Aboriginal and Torres Strait Islander Transport Services

Transport is available for local Aboriginal and Torres Strait Islander community groups and individuals, sorry business transport to out of area funerals is provided where resources are available.

Community Transport operates services with the assistance of a dedicated team of volunteers.

